

**GOVT. D.B. GIRLS' P.G. AUTONOMOUS COLLEGE,
RAIPUR (CHHATTISGARH)**



A REPORT ON

STUDENTS' FEEDBACK ON COLLEGE GOVERNANCE

2022-23

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1. Objectives-

Feedback loop is an essential component of an evolving system. The College has continuously been trying to adapt to the needs of the youth enrolled as students. Improvement and reforms have been witnessed in many aspects and such changes have been a regular feature of college governance.

However, it is extremely important to learn about actual student experience due to such reforms. The College has established a robust feedback system involving the stakeholders, in order to learn about the efficacy of reforms and process improvement.

Perception of students about college governance has been gathered through the current survey in order to get students' feedback on overall governance of the College. The survey is supposed to help in improving student experience and continuing as a student friendly institution.

We implemented on-line survey through Google form during the month of February 2023- to March 2023.

2. Students Detail

Total No. Of Responses-1,700

U.G. Students- 80%

P.G. Students - 20%

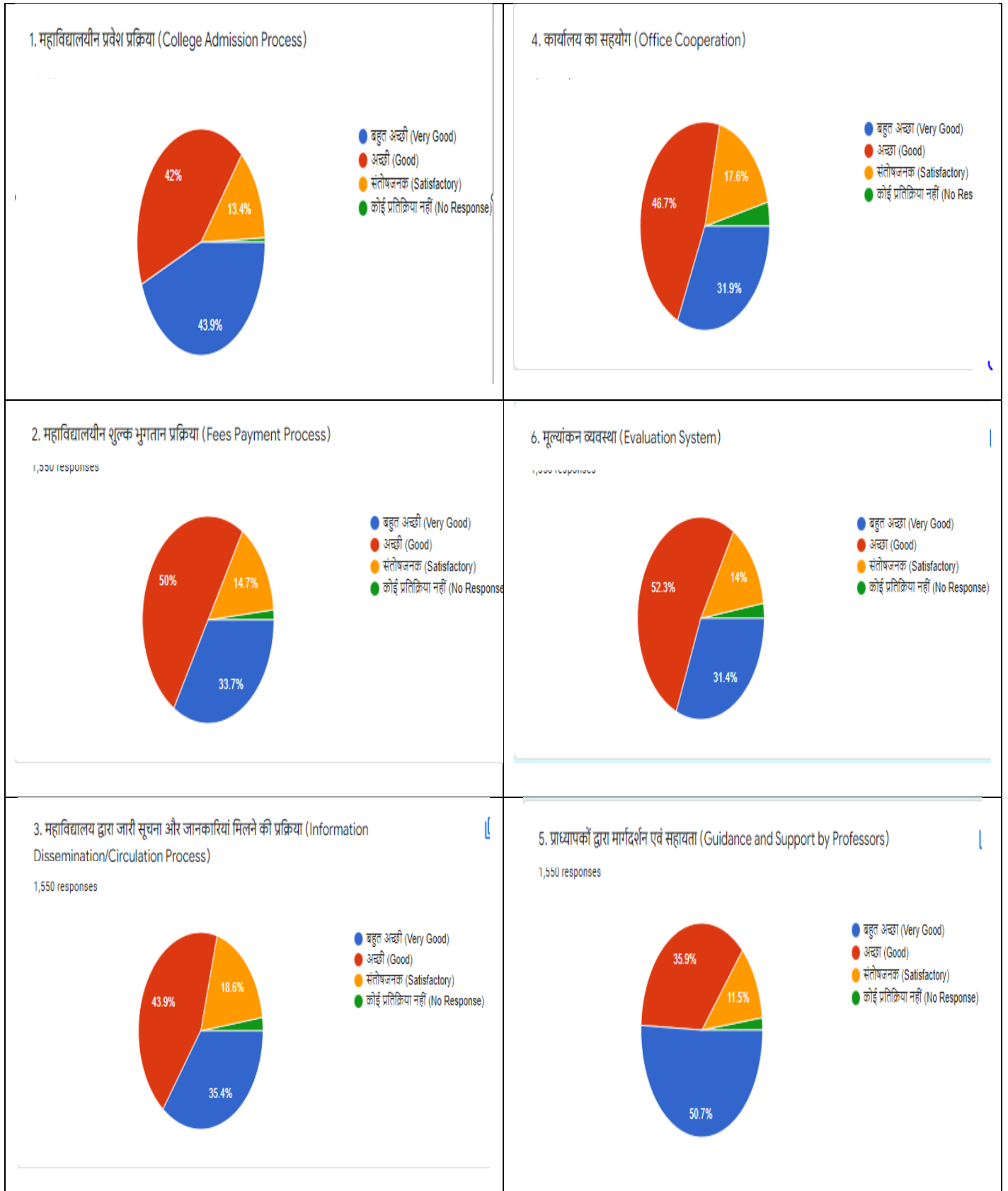
Arts Students - 41%

Science Students -35%

Commerce Students -18%

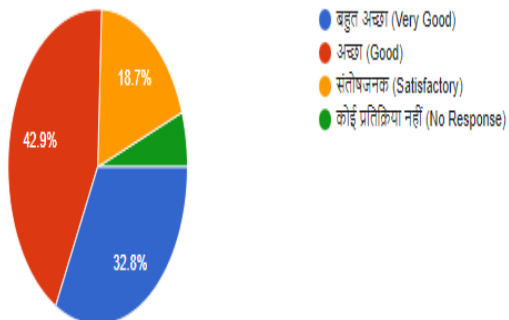
Others- 06%

3. Analysis of Survey



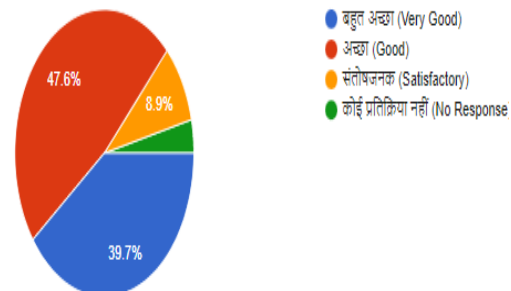
7. ग्रंथालय व्यवस्था (Library System)

1,000 responses



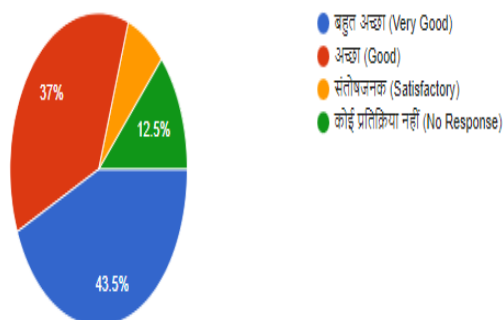
10. शिक्षणोत्तर गतिविधियों का संचालन (EXTRA CURRICULLER ACTIVITIES LIKE-NSS, NCC, DEB, CROSS, SPORTS, CULTURAL)

1,549 responses



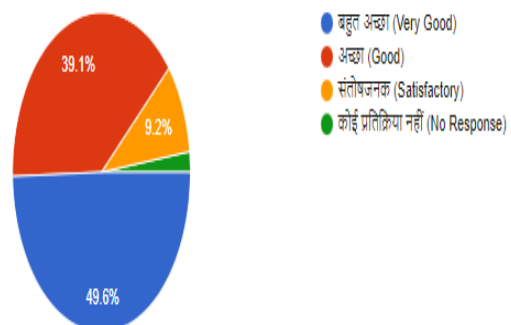
8. हॉस्टल में रैगिंग की रोकथाम (Prevention of Ragging in Hostels)

1,000 responses



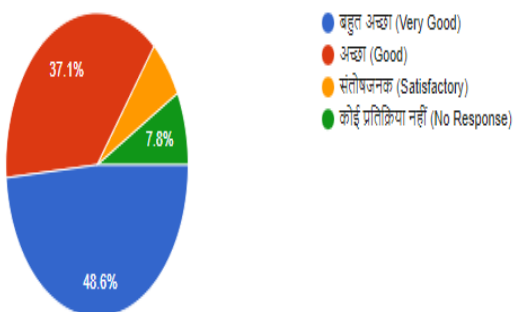
11. महाविद्यालय में स्वच्छता का स्तर STATUS OF CLEANILINESS OF COLLEGE

1,549 responses



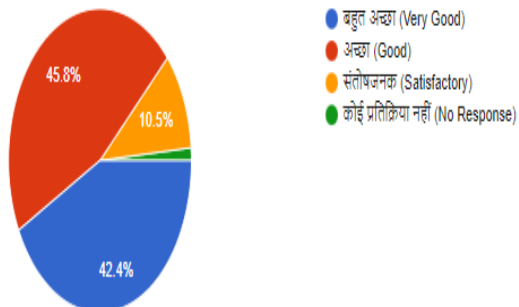
9. परिसर में रैगिंग की रोकथाम (Prevention of Ragging in the Campus)

1,000 responses



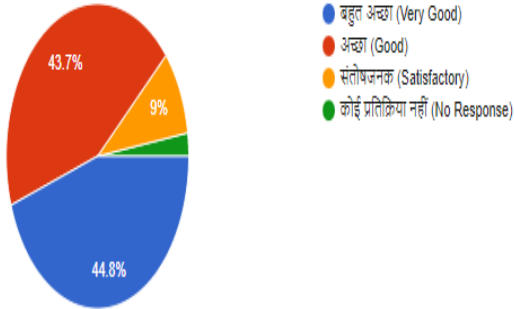
13. कैंटीन व्यवस्था Canteen facility

1,549 responses

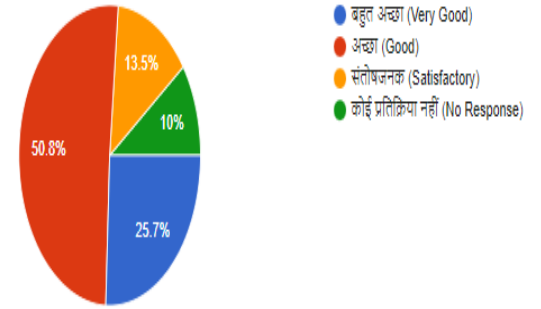


12. महाविद्यालय में पेयजल व्यवस्था DRINKING WATER FACILITY IN COLLEGE

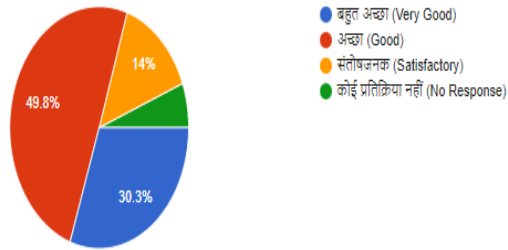
1,249 responses



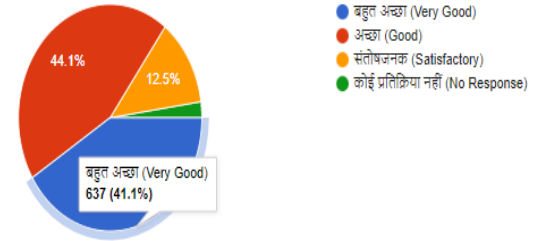
16. महाविद्यालय छात्र संघ मनोनयन /चुनाव प्रक्रिया Students' Union Nomination/Election process



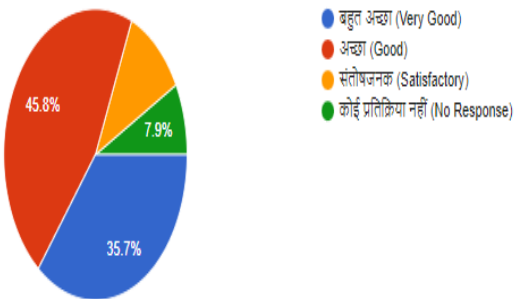
14. छात्रा कॉमन रूम व्यवस्था Student common room facility



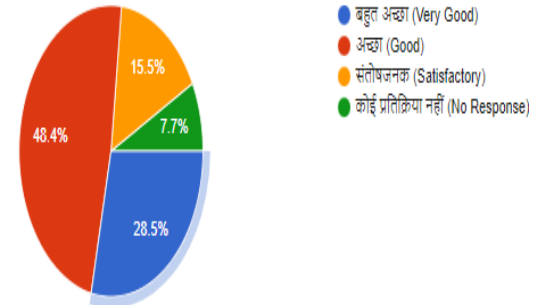
17. समस्त छात्राओं के साथ महाविद्यालय परिवार का व्यवहार Behaviour of College staff with students



15. छात्रावास सविधा Hostel facility



18. शिकायत निवारण प्रणाली Grievance redressal system



4. Findings and Survey Results

क्र.	अभिमत बिंदु (POINTS)	अभिमत (Response)%				REMARK बहुत अच्छी (Very Good) + अच्छी (Good)
		बहुत अच्छी (Very Good)	अच्छी (Good)	संतोषजनक (Satisfactory)	कोई प्रतिक्रिया नहीं (No Resp.)	
1	महाविद्यालयीन प्रवेश प्रक्रिया (College Admission Process)	44	45	10	01	89
2	महाविद्यालयीन शुल्क भुगतान प्रक्रिया (Fees Payment Process)	34	54	12	04	88
3	महाविद्यालय द्वारा जारी सूचना मिलने की प्रक्रिया (Information Circulation Process)	35	44	19	02	79
4	कार्यालय का सहयोग (Office Cooperation)	32	46	18	04	78
5	प्राध्यापकों द्वारा मार्गदर्शन एवं सहायता (Guidance and Support by Professors)	51	36	11	02	87
6	मूल्यांकन व्यवस्था (Evaluation System)	31	52	14	03	83
7	ग्रंथालय व्यवस्था (Library System)	33	43	19	05	76
8	हॉस्टल में रैगिंग की रोकथाम (Prevention of Ragging in Hostels)	44	37	06	13	81
9	परिसर में रैगिंग की रोकथाम (Prevention of Ragging in the Campus)	49	37	06	08	86
10	शिक्षणोत्तर गतिविधियों का संचालन (Extra-Curricular Activities Like-NSS, NCC, Redcross, Sports, Cultural)	40	48	09	03	88
11	महाविद्यालय में स्वच्छता का स्तर Status Of Cleanliness Of College	50	40	09	01	90
12	महाविद्यालय में पेयजल व्यवस्था Drinking Water Facility In College	45	44	09	02	89
13	कैंटीन व्यवस्था Canteen facility	42	46	11	01	88
14	छात्रा कॉमन रूम व्यवस्था Student common room facility	30	50	14	06	80
15	छात्रावास सुविधा Hostel facility	36	46	-	08	82
16	महाविद्यालय छात्र संघ मनोनयन /चुनाव प्रक्रिया Students' Union Nomination/Election process	26	51	14	09	77
17	समस्त छात्राओं के साथ महाविद्यालय परिवार का व्यवहार Behavior of College staff with students	41	44	13	02	85
18	शिकायत निवारण प्रणाली Grievance Redresser System	29	49	15	07	78

5. Action Taken Report-

The feedback of students on college governance were collected and analyzed.

On the basis of analysis report following action were taken by IQAC-

1. In order to ensure contactless facilities, most administrative tasks as digitized.
2. Students are encouraged to participate in cleanliness drive for the campus.
3. The washroom cleanliness is regularly monitored and maintained.
4. The garden and lawn facilities have been improved
5. Online admission process has been started.
6. Online fee payment for students has been started.
7. The library facility for students has been increased.
8. Online resources for study have been provided.
9. The college has created mentor- mentee group in social Medea for circulation of information to students.
10. The college Grievance Redressal cell promptly addresses every complaint and tries resolve it as soon as possible.
